

Proceedings of the Principal, SBVR Degree College, Badvel, regarding formation of Students' Grievance Redressal Committee (SGRC) in accordance with UGC Guidelines dated April 11, 2023.

15-May-2023

Following the University Grants Commission's (UGC) Regulations for Redressal of Grievances of Students, 2023 (notification date: April 11, 2023), Students' Grievance Redressal Committees (SGRC) have been formed in SBVR Degree College, Badvel. The Principal, SBVR Degree College is pleased to appoint the following members for the SGRC. This committee will consider student grievances in accordance with the UGC regulations.

Composition of Students' Grievance Redressal Committees (SGRC)

S.No	Composition	Name and Designation	Designation in the committee
1	A Professor as Chairperson	Dr M Subbareddy, Professor of Chemistry	Chairperson (OC)
2	Four Professors/Senior Faculty Members (At Least one member or the Chairperson shall be a woman and at least one member or the Chairperson shall be from SC/ST/OBC category)	Dr M Dorasai Swamy Naik, IQAC Coordinator	Member (ST)
3		Ch Eswaraiah, Lecturer in Commerce	Member (SC)
4		D Mary Swarnalatha, Lecturer in Computer Science & Applications	Member (Female) (SC)
5		D Nagamani, Lecturer in Commerce	Member (Female)(SC Category)
6	One Student Representative	D. Ramya Bhargavi, B.Com CA	Special Invitee (Female) (BC)

Procedure for Redressal of Grievances by Student Grievance Redressal Committees:

Our Institution shall adhere to the University Grants Commission's (UGC) Guidelines for Redressal of Grievances of Students, 2023 (notification date: April 11, 2023). Specifically:

- Each institution shall, within a period of three months from the date of issue of this notification, have an online portal where any aggrieved student may submit an application seeking redressal of grievance.
- On receipt of an online complaint, the institution shall refer the complaint to the appropriate Students' Grievance Redressal Committee, along with its comments within 15 days of receipt of the complaint on the online portal.




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- iii. The Students' Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.
- iv. An aggrieved student may appear either in person or authorize a representative to present the case.
- v. Grievances not resolved by the Students' Grievance Redressal Committee within the time period provided in these regulations may be referred to the Ombudsperson by the university.
- vi. Institutions shall extend cooperation to the Ombudsperson or the Student Grievance Redressal Committee(s), in early redressal of grievances.
- vii. The Ombudsperson shall, after giving reasonable opportunities of being heard to the parties concerned, on the conclusion of proceedings, pass such order, with reasons thereof, as may be deemed fit to redress the grievance and provide such relief as may be appropriate to the aggrieved student
- viii. The institution and the aggrieved student shall be provided with copies of the order under the signature of the Ombudsperson.
- ix. The institution shall comply with the recommendations of the Ombudsperson.
- x. The Ombudsperson may recommend appropriate action against the complainant, where a complaint is found to be false or frivolous.




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